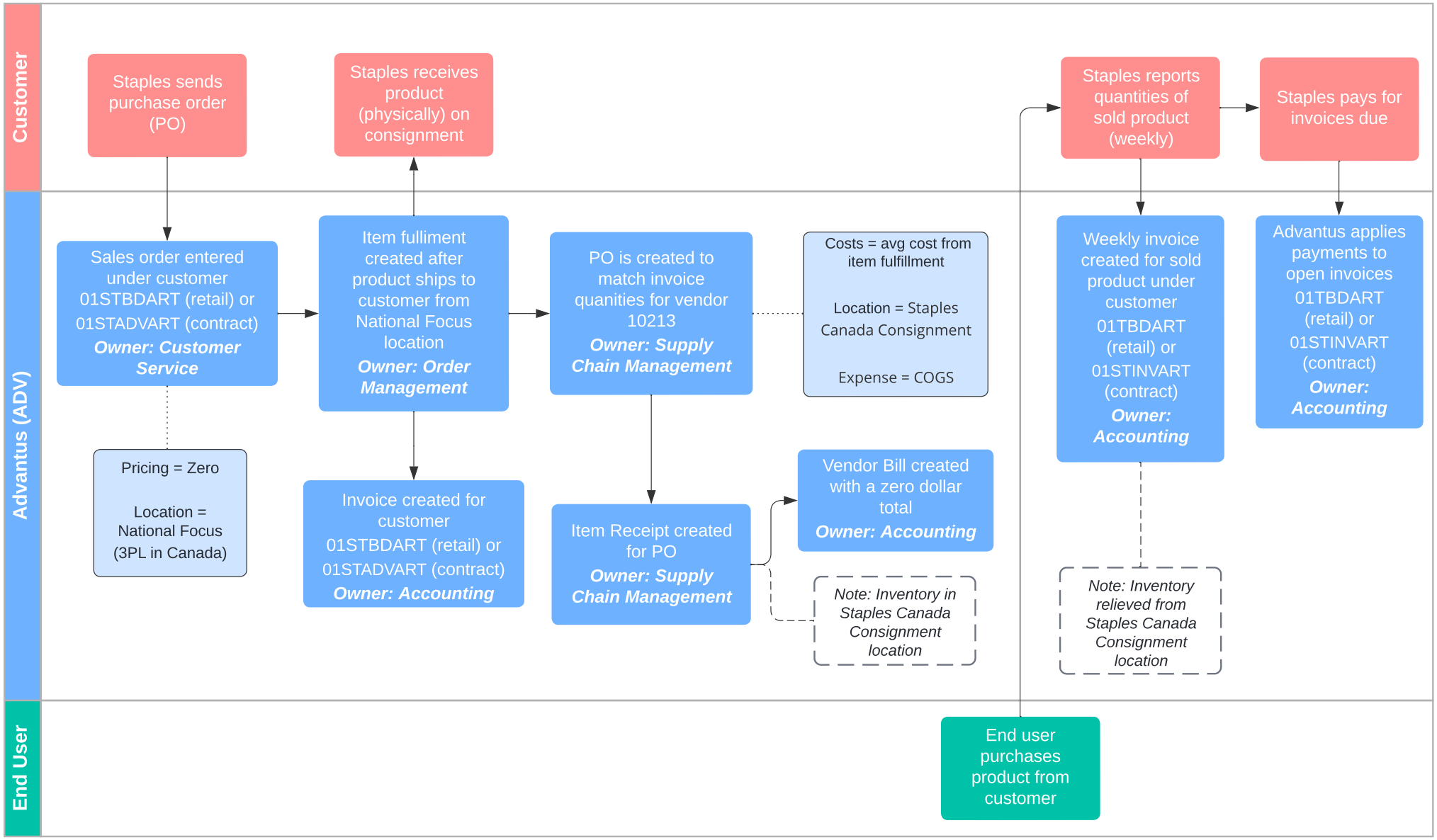CONSIGNMENT PROCESS (STAPLES CANADA)