Factory Evaluation Auto Fail Question Resource Guide Tool- PSQA

Revision Date: 10/04/2013

Audience: PSQA Field | Process: Factory Evaluation

Category	AUTO-FAIL QUESTIONS
Document Control	Is there a written procedure that defines how quality records are stored, protected and disposed of as well as a defined retention period?
Quality Management	Does the quality department have coverage during all shifts?
Supplier Management	Does the factory have a documented process to make sure that incoming raw materials, components, and or sub-assemblies conform to US Safety and Regulatory requirements?
Supplier Management	Are materials stored in a controlled area to avoid theft, loss due to damage, deterioration?
Production Control	Are finished goods stored in a controlled area to avoid theft, loss, damage, deterioration?
Production Control	Does a documented process and records exist for the factory to compare first production units to client approval sample and specifications?
Production Control	Is there an SOP that requires customer approval when changing materials, components, design, or manufacturing processes that may affect meeting safety, regulatory and quality requirements of the product?
Production Test Plan	Does the PTP meet Target minimum requirements?
Production Test Plan	Are there records to support the PTP is being executed as documented?
Control of Non-Conforming Materials	Does the factory have effective documented procedures for the control of non-conforming materials and products including identification, segregation and dispositioning?
Corrective Action/Remedial Action Plans	Does the factory have an effective documented corrective action system for the timely investigation & resolution of nonconformities that may affect meeting safety, regulatory and quality requirements of the product?
Equipment and Equipment Maintenance	Are machines, equipment, fixtures and tools suitable to produce the client's product?
Social Compliance	Does the factory use a functioning electronic or mechanical time keeping system?
20 Piece Workmanship Audit	Was the 20 Piece Workmanship Audit Acceptable?
Electrical	Does the factory have appropriate equipment to support "critical" in-factory safety testing?
Electrical	Do all AC powered products have up to date listings with a recognized third party Safety Agency such as UL, ETL, CSA, TUV or MET?
Electrical	Are the AC powered products being tested at the factory as specified by the third party Safety Agency?
Footwear	Does the factory meet all requirements listed in Target's Mildew Prevention Checklist as outlined on POL?
Metal Detection	Does the factory have metal detection equipment?
Metal Detection	Is conveyorized metal detection equipment, placed so that all Soft home textile products and Children's Softlines product must pass through? (except Rugs or Bathmat for which handheld detector can be used)
Sewing - Production	Is there a broken needle control process in place with records available on the production floor?
Toys and Children's Hardgoods Product	Does the factory have appropriate equipment to support in-factory safety testing?

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Toys and Children's Hardgoods Product	Plush/Sewn product - does factory have metal detection AND needle policy?
Toys and Children's Hardgoods Product	Based on product age grading, does factory have appropriate "use and abuse" testing capabilities?
Toys and Children's Hardgoods Product	Are there records indicating that all appropriate test equipment are used by factory QC at defined milestones or production frequencies?
Toys and Children's Hardgoods Product	Are there records indicating that product is tested at a CPSC accredited third party lab?